



WHARFEDALE, AIREDALE & CRAVEN

ALLIANCE

Patient Chaperone Information

We are committed to providing a safe and comfortable environment and strive to achieve good practice at all times.

All patients are entitled to have a chaperone present during any consultation, examination or procedure. Clinicians at this practice may advise patients that a chaperone is necessary during any intimate examination; this is to safeguard both the clinician and you, the patient.

Where a chaperone is not available, the clinician will ask you to make an appointment and request the presence of a chaperone at the time of booking.

We only use trained staff as chaperones as they have had the appropriate training and have knowledge of the examination or procedure you may be undergoing.

Family and friends are not permitted to act as chaperones as they do not have the knowledge required, nor do they have the necessary training.

Should you wish to see the full chaperone policy, please ask to speak to the Practice Manager or the WACA Business Manager and a copy of the policy is available on the WACA website: www.wacalliance.co.uk

If you have any questions, please speak to the reception staff who will direct you to an appropriate member of the team.

